

CITIZEN'S CHARTER

ukxfj d ç i =k

STATE VIGILANCE BUREAU, HARYANA.

jkT; pksdl h C; vj kş
gfj ; k.kk A

LFkki uk

jkT; pksdl h C; yjks dk uke gfj; k.kk dh LFkki uk ds l e;
fo'ks'k tka dk; ky; (Lisky bldokjh , StUl h Fkk A l u~1978 ea bl
dk uke jkT; pksdl h C; yjks gfj; k.kk j [kk x; k A jkT; pksdl h C; yjks
gfj; k.kk] dh LFkki uk Hkz'Vkpkj l eklr djus ds fy; s dh xbz A igys
bl dk çHkkjh i fyi v/kh{kd Lrj dk gksrk Fkk] vc bl dk çHkkjh
i fyi egkfun'skd gS A l e; &2 ij bl ds dk; Z {ks= dk foLRkkj gksrk
jgk gS A vc bl dk dk; Z {ks= l kjs gfj; k.kk e] gfj; k.kk ds l Hkh
ljdkjh foHkkx] fuxe] l xBu o v/kzjdkjh dk; ky; ds
depkjh@vf/kdkjh dk gS A

mnns' ;

jkT; pksdl h C; yjks gfj; k.kk] dh LFkki uk ljdkj }kjk
ljdkjh foHkkxka@l xkBuks l s Hkz'Vkpkj l eklr djds LoPN ç'kkl u
çnku djus rFkk jktLo dh pkjh dks jkdus ds fy; s dh xbz gS A

ljdkj rFkk turk l s l E idZ

jkT; pksdl h C; yjks gfj; k.kk ljdkj ds vkn'skka l s
vf/kdkfj; ka , o depkfj; ka ds fo: } çklr f'kdk; rka dh tka djrh gS
o buds fo: } tks vfHk; ksx ntZ fd; s tksr gS mudk vuq'alkku djrs gS
A bl ds vfrfjDr bl C; yjks ea çFke o f}rh; Js kh rFkk çkbzV
0; fDr; ka ds fo: } tks f'kdk; ra çklr gksrh gS og ljdkj dks tka dh
vuqfr gsrq Hkst nh tkrh gS A ; gka ; g Hkh mYys[kuh; gS fd r}rh;
Js kh o prfKZ Js kh ds depkfj; ka ds fo: } tka ntZ djus ea
egkfun'skd] jkT; pksdl h C; yjks gfj; k.kk gh l {ke gS A

C; ij ks ds dk; Z

- C; ij ks }kjk Hkz'Vkpkj l ektr djus grw fuEufyf[kr dk; bkg h
 dh tkrh gS %&
- 1- Hkz'Vkpkj l s l EcfU/kr vkl upuk , df=r djuk A
 - 2- fj'or yrs jæs gkFkks i dMuk A
 - 3- f'kdk; rka dh tkp djuk A
 - 4- vfHk; ksks dk vud r'kku djuk A
 - 5- jkT; ifjogu gfj; k.kk dh cl ka dks p'd djds jktLo
 pkjh jksduk A
 - 6- l jdkjh Hkfe ij voSk d'ctk djus ckjs [kkst djuk A
 - 7- ugj ds ikuh ds vukf/kdr ç; ksx@pkjh dh [kkst djuk o
 jksdFkke djuk A
 - 8- vkcdkj h , d djk/ku foHkx ea vfu; ferrkvka dks tkpuka
 - 9- fuekZ k dk; k' dk eW; k'adu djuk o ueus yuk A
 - 10- vU; dkbZ Hkh dk; Z tks eq; r% Hkz'Vkpkj l s l EcfU/kr gks A

vf/kdkfj; ka dk fooj .k %

jkT; pksd l h C; ij ks gfj; k.kk dk eq; ky; i pdnyk ea gS
 C; ij ks ds foHkxk?; {k i fyi egkfun'kd g\$ ftu dh l gk; rk ds fy; s
 i fyi egkfujh{kd} mi i fyi egkfujh{kd} i fyi v/kh{kd} mi & i fyi
 v/kh{kd} i fyi fujh{kd rFkk vU; LVkQ gkrk gS A bl ds vfrfjDr
 C; ij ks ds v/khu pkj e.My % vEcky] jksgrd] fgl kj rFkk xMxk'ok g\$
 ftuds çHkjh l keU; r% i fyi v/kh{kd gksr g\$ ftudh l gk; rk ds
 fy; s mi i fyi v/kh{kd} i fyi fujh{kd rFkk vU; LVkQ gkrk gS A
 C; ij ks ds vius ikp i fyi LV'ku xMxk'ok] jksgrd] fgl kj] vEcky o
 i pdnyk ea gS A Fkkuk xMxk'ok ds dk; Z {ks= ea ftyk xMxk'ok]
 Qjhnckn] eokr] j'okMh o ukjksy] Fkkuk jksgrd ds dk; Z {ks= ea
 ftyk jksgrd] ikuh r] lkuh r] djuky o >Ttj] Fkkuk fgl kj ds
 dk; Z {ks= ea ftyk fgl kj] fl j l k] fhkoku] Qrgkckn o thUn] Fkkuk
 vEcky ds dk; Z {ks= ea ftyk vEcky] dFky o dq {ks= rFkk Fkkuk

i p d n y k d s d k ; z { k s = e a f t y k i p d n y k o ; e q u k u x j v k r s g s A b l d s
v f r f j D r ç R ; d f t y k e a j k T ; p k s d l h C ; y j k s ; f u V d h L F k k i u k d h x b z
g s A f t l d s ç H k k j h i f y l f u j h { k d g k r s g s r F k k m u d h l g k ; r k d s f y ; s
v l l ; L V k Q H k h g k r k g s A b l d s v f r f j D r C ; y j k s e a r d u h d h o d k u u h
v / k h { k d H k h g k r s g s A f t l e a f t y k U ; k ; o k n h j m i v k c d k j h , d d j k / k u
v k ; Ø r] d k ; z k j h v f H k ; U r k] m i d y Ø V j r F k k i f j o g u f u j h { k d v k f n
g k r s g s A

jkT; pksdl h C; vjks gfj; k.kk ds vf/kdkfj; ka ds i rs nuj Hkk" k uEcj dk

fooj.k

	<u>dk; kZy;</u>	<u>fuokl</u>	<u>ekckby</u>
egkfun's kd] jkT; pksdl h C; vjks gfj; k.kk] i pdnyk	2571980] 81 QDI 2571005	2567402	9878084567
i fyl egkfujh{kd] eq[; ky;] jkT; pksdl h C; vjks gfj; k.kk] i pdnyk	2571205	2745454	9815799777
i fyl egkfujh{kd] jkT; pksdl h C; vjks gfj; k.kk] i pdnyk	2571006	2572070	9915805466
mi i fyl egkfujh{kd] eq[; ky;] jkT; pksdl h C; vjks gfj; k.kk] i pdnyk	2566627	2700131	9988443800
i fyl v/h{kd] jkT; pksdl h C; vjks xMxkoka I DVj&15] Qd &1] xMxkoka	2223443	2334222	9999884494
i fyl egkfujh{kd] jkT; pksdl h C; vjks i jkuk I 9 u dks/ utnhd ce uxj] vEcky 'kgj	2550476	2601727	9416055535
i fyl v/kh{kd] jkT; pksdl h C; vjks jkgrd I d[ki jk pksdl jkgrd	276188	99154&40458	9466020419 9815777517
i fyl v/kh{kd] jkT; pksdl h C; vjks fgl kj utnhd i fyl ykbZ] fgl kj	275280	237740	9416300904